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LáSolana Living



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May Issue

Notes From the Board; April 17, 2012

Did you hear about the two antennas who met on the roof? They fell in love and got married. The ceremony wasn't that great, but the reception was excellent.

My "reception" via speaker phone at the Board meeting was also excellent. The open session began with a 15 minute presentation by our Councilman, Richard Alton. He was articulate and informative. He shared with us the steps being taken to bring the City's finances and budgeting back in line. He has invited our residents to a tour of City Hall. We will coordinate this at a time when more of our residents are at LaSolana.

The Board approved a contract to have ProQual install Hermit Crabs on clocks 1, 2, 6 & 7 that run off the front water meter at a cost of \$5,037.00. We are projecting a 20% savings in water consumption for our drip and turf areas that this meter serves.

The Board has just received a proposal for our property line issue from the Colonnade and we are awaiting further sketches and details. This is a continuing work in progress.

The pool resurfacing and decking work is being scheduled to begin May 3rd and should take 10 days to complete.

Marcia, Vice-President, and Duey, Secretary, recently met with Mitzi to discuss the use of our CAM cards to swipe for door access to our Clubhouse outside of business hours. More meetings will occur to collect information and to meet with Sun City Grand's supplier of this technology.

The Board approved an updated version of the Clubhouse rental contract after receiving input from the Board and our Staff.

The Board signed a "non-exclusive" 10 year access agreement for Cox to be allowed to come on our property and maintain its existing equipment and lines.

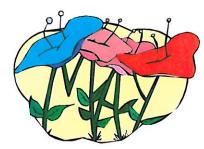
A motion was approved by a 4-1 vote to take no action (at this time) to remove the fence cage around the back door of the Clubhouse.

The next regular Open Board meeting is scheduled for Tuesday, October 23, 2012.

Enjoy the warm weather that is now upon you. Keep well and be safe until we meet again.

Ann Ward

President, LaSolana Condominiums



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Meet Your Neighbor

This month's featured neighbor is a relative newcomer compared to many seasonal owners and renters, but she's wasted no time becoming an active member of the LaSolana community. Meet Jean McBrien from Building 4 who purchased her unit in 2011 after researching places on line that met four criteria for a winter residence. First, it had to be located in a place with plenty of sunshine. Second, it had to be in a neighborhood offering a variety of activities. Life long learning opportunities were a third goal and lastly the metro area airport had to offer direct flight service via Alaska Airlines. Phoenix, Sun City Grand, and the LáSolana neighborhood combined have happily met these criteria. And, to quote her, "I have found a great sense of community at LáSolana."



During the summer months Jean will return to Juneau, Alaska where she has lived since 1998. That year Jean and her husband, now deceased, moved to Juneau from Rochester, New York after visiting their son who migrated there in the early 90's. When in Juneau, Jean looks forward to spending time with his family that includes a 16-year old grandson and an 11-year old granddaughter. They do the "touristy" things. She also enjoys time with her daughter who also migrated to Juneau and teaches Web Development at the Southeast Campus of the University of Alaska. The institution is a family endeavor as her son is a network Technician there and her husband was a Finance Officer before his passing.

Although Jean actually retired from the Juneau Convention and Visitor's Bureau in 2007, most of her career was spent in technical sales after seven years in a middle school classroom following college graduation. So, in view of her children's career paths, it appears to confirm the idea that the apple doesn't fall far from the tree. Among her interests have been the Rotary Club, Toastmaster's, and serving on the Board of Directors of her condominium association in Juneau. Since arriving in LaSolana, she has volunteered as a Social Committee liaison supporting people involved in planning and organizing activities for the betterment of our community. Through her leadership a handbook has also been created to assist with LáSolana's social activities.

During her spare moments this past year Jean has attended auctions, explored consignment shops, and visited a variety of home furnishing stores so that she could settle into her winter home. Whenever she can, she enjoys reading and walking the paths of Sun City Grand. In the years ahead, the LáSolana residents can look forward to using her many talents that contribute to great sense of community she shares with all of us. Jean's vivacious personality will reveal itself once you meet her, and you probably will or have at one of our social events.

Did You Know!

- There is a sheet on a clipboard outside the office door to request Mike Donovan's assistance after hours for repairs to your unit. By utilizing this method of contact and information, you will free up time for Mike by eliminating his many interruptions during the day.
- ♦ If you park the carts in the building interiors perpendicular to the wall with the handle pointing out instead of alongside the wall, you will prevent the damage to the wall surface. This repair task takes up a lot of Mike's maintenance time.



Many Thanks!

Who's always the last person to sit down and enjoy the yummy food at our LaSolana social events? Who captures candid shots of happy times at game night, or focuses on friends gathered around the pool?

Many thanks to our volunteer photographer, Jack Mumford. He's called "Magic Jack' by one of the residents because he always magically appears with his camera when we're together having fun. Thanks, Jack for all of the happy memories you've preserved with your camera, and for generously sharing them with all of the residents of LáSolana.



Website Tip

Want to be notified whenever updates are added to the LáSolana website?

Log in.

Click on any of the following topics on the left side of the welcome page:

Community Documents Classifieds

News

Scroll down to the bottom where it says 'notification options'.

Choose your option, and update.

Bathing Suits

PLEASE do not use the computer room dressed in a bathing suit and bathing suit cover up. The staff is unable to determine if you have a a wet bathing suit on. This happened recently and the person having to sit down on a wet chair was not very happy!

Block Watch

Continue to be aware of what's happening in your building & in our complex. Bob Rector is our Summer Block Watch representative. Surprise Police emergency # is 911, non emergency is 623-222-4000. Officer Chris Tovar, Crime Prevention unit can be reached at 623-222-4287.

Have a great summer.

Russ Anderson, #2112

Social Committee

Summer pool parties: Dave Kearney, #4203 (here all summer) has agreed to coordinate the summer pool parties, weather permitting.

He will need help setting up, taking down tables, etc.

Russ Anderson, #2112

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Board's Eye View

This is a new feature of our newsletter. The following questions were raised at April's **Chat with the Board.** If you have a question, write it in an email to <u>board@lasolanahoa.com</u>; submit it in writing (signed) to our separate condo mailbox, located just to the left inside the Mailroom; or attend a **Chat with the Board** next season and we will address them in future newsletters.

Question: I'm unhappy with Cox's pricing and am wondering what happened to the DirectTV program that was presented at a fall Board Meeting. Answer: DirectTV did not have all of the answers to the Board's and members' questions and were to get back to us, which they never did. For one, they were to determine if they could use our existing wire conduits. If not, their wires would have to be brought down the side of our buildings which was not something the Board wanted to pursue for structural reasons. They also were going to send us pricing pamphlets which we never received.

Question: Money was spent on the sign at the pool stating that it's a law that every BODY must shower before entering the pool. Few do. When is the Board going to crack down on these people? Answer: Except when involved in official Board business, Board members are ordinary residents like the rest of our community. Their job is not to act as rule enforcers. They, like you, need to ask our Office Staff to speak to the offending party if it's during the weekday hours the Clubhouse is open. If it's not, and you know the person's name, give that information to the Office Staff the next day they are on duty and they will talk with the offending party. Again, it should be in a signed complaint so we have a paper trail of offenses if needed.

Question: We live in a 252 unit condo complex up north. The Clubhouse there is bigger and has more amenities, like pool tables. Owners have key access 24/7 and we don't know of any problems. Why can't we do the same here at LaSolana? Answer: The Board is pursuing CAM Card access to the Clubhouse which will accomplish that and also give us recognition capabilities if there is a problem. Another benefit of Card access is that owners not in good standing can be denied entrance to the Clubhouse during the hours it is closed. If there's ever enough money, it would be beneficial to install CAM Card access to the pool as well. This would stop those people who are not currently LaSolana residents/non-resident owners (whose unit is not rented) and use our pool with a rogue key.

The following questions were received by the Board via email.

Question: Why is there trash sitting in some hallways for over 24 hours? Answer: A few of our residents have made arrangements with a private "trash collector". A sign-up sheet for this private service is available at the clubhouse for the convenience of our owners. That is the only involvement of our staff and HOA. Due to the periodic tardiness of this service, the office has contacted the "Garbage Girl" to voice our concerns. Her work schedule sometimes prevents her from being at LaSolana on the appropriate day, but the "garbage girl" should be notifying her clients to make them aware of the actual collection days.

Question: Why was there an ironing board in the trash compactor? Answer: Great question! The HOA has just spent almost \$5000 to repair the trash compactor. In the past year, Mike has removed or noticed a computer desk, stainless steel sink, vanity, an ironing board, etc... from/in the compactor. Many residents are frustrated with the irresponsibility of others. These actions add to the weight of our trash, the wear and tear of our equipment and ultimately the cost of trash removal from LaSolana. All these expenses come out of our pockets.